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To: Microsoft ATR
Date: 12/7/01 5:03pm
Subject: Microsoft case

Yes! Please see that MS makes simpler programs. It hardly seems fair for the richest man in the world to make money on such crappy software. Having worked with programmers since the 80's, I suspect that MS creators are trying to outdo each other with new bells and whistles that ordinary people don't need. I don't need the whole Office suite, but I have to buy it to get the ones I use. The bells and whistles can't be tested adequately before customers use them.

I am experiencing more and more cases where MS software writes over what I'm doing. When I installed a second Email address for my winter/summer homes, an Outlook Express glitch caused both addresses to overwrite each other. This was verified by my provider's customer service. I even have to re-install Windows 98. MS also interrupted my new home page to ask if I want X service installed. It also creates more icons with "special offers" on my desktop if I install something new. My "Picture It!" software has a bug that has no solution on the MS web site.